



## Department of Family and Support Services

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### Central Purpose

**Mission:** The Chicago Department of Family and Support Services (DFSS) works to support a continuum of coordinated services that enhances the lives of Chicago residents, particularly those most in need, from birth through the senior years.

**Vision:** DFF works to promote the independence and well-being of individuals, support families and strengthen neighborhoods by providing direct assistance and administering resources to a network of community-based organizations, social service providers and institutions.

### Key Facts

Established in 2009, the Chicago DFSS was created to provide vulnerable Chicagoans with better access to coordinated, wrap-around assistance for every member of the family. By combining all program areas under one department, we are able to integrate resources, tap into existing synergies and create new collaborative efforts that serve to assist individuals in gaining or regaining stability.

The Chicago DFSS provides a range of support both through direct assistance and indirect services as administered through a network of approximately 380 community-based organizations.

**Children Services:** Children Services works to provide a strong developmental foundation for Chicago's youngest residents through programs including Early Head Start, Head Start, Child Care Assistance Program and the Summer Nutrition Program.

**Youth Services:** Youth Services serves to support the education and development of young people ages 6 to 21 through a range of out-of-school time and career development programs including the youth WIA program, the Youth Ready Chicago Summer Jobs Program and oversight of approximately 19,000 CDBG-funded after-school opportunities.



### Juvenile Intervention Support Center (JISC):

Together with the Chicago Police Department, this office oversees the case management system for the JISC, a pilot diversion program designed to keep youth out of the juvenile justice system and to provide them with supportive, asset-based services in their communities.

**Community Service Centers:** This division manages programs that help people in need gain stability and achieve self-sufficiency. At its six Community Service Centers, the Chicago Department of Family and Support Services offers city residents access to a wide range of resources including shelter, food and clothing to domestic violence assistance, job training and placement services. Additionally, the City's Veterans Resource Office helps U.S. veterans and family members navigate a wide variety of government benefits and civilian resources.

**Domestic Violence Services:** Victims of domestic violence can access services to help them regain a safe and stable lifestyle. The division coordinates the City of Chicago Domestic Violence Help Line (1-877-863-6338) which is a toll free, confidential, multi-lingual 24-hour clearinghouse for referral assistance for victims of domestic violence and their families, as well as manages a network of domestic violence providers. Staff at the City's Community Service Centers will work with residents and their families to identify immediate needs

and refer them to the appropriate supportive services including counseling, housing, clothing and employment resources.

**Homeless Services:** Homeless Services is responsible for the implementation of the Plan to End Homelessness through case management, as well as delivery of prevention, housing and support services.

**Emergency Services:** Emergency Services is responsible for overseeing the department's emergency support efforts including administration of the City's well-being check program; management of the City's Warming and Cooling Centers during extreme weather; and the coordination of temporary shelter for displaced residents. This division also oversees the department's Homelessness Outreach and Prevention (HOP) team.

**Workforce Services:** This division supports a comprehensive workforce development system that connects individuals to all the services they need to be effective in seeking and keeping employment from education, skills development, career development and lifelong learning. This division is responsible for the City's affiliate and sector workforce centers; employment and training programs for survivors of domestic violence, ex-offenders, dislocated workers, seniors and other hard-to-employ target populations; incumbent workers; as well as customized training and placement services for employers. Additionally, the division responds to notifications from Chicago area employers regarding reductions in workforce by providing resources for those impacted by layoffs.

**Senior Services-Area Agency on Aging:** This agency provides and supports a wide variety of programs that address the diverse needs and interests of older Chicagoans; from those who are healthy and active, to those who are frail and homebound. This agency also manages the City's six Regional Senior Centers and 13 Satellite Senior Centers.

### **Critical Programs/Services to Assist Residents**

#### **CHILDREN SERVICES**

**Early Head Start and Head Start:** Provides educational and early childhood development activities at no-cost that promote school readiness for birth to three year old children and for three to five year old children from low income families. It includes

free medical, dental and mental health services, and nutritious meals, as well as parent education and training.

**Child Care:** Provides low-income parents with children from birth to age 12 with access to quality, affordable child care that allows them to continue working or to participate in approved training programs.

**Summer Nutrition Program:** The Summer Nutrition Program is part of a nationwide effort to ensure that low-income children receive nutritious meals when school is not in session.

#### **YOUTH SERVICES**

**Out of School Time (After-School Programs):** Serves youth ages 6 -18 by providing structured, age appropriate activities for youth that will build on their self-confidence, belonging, self esteem, individual responsibility, autonomy and sense of safety.

**Mentoring:** Provides an inter-generational approach to bond youth 6–18 years of age and adults to share knowledge and experiences in a structured way.

**Counseling:** Provides group and individual counseling sessions for youth 6–18 years of age to help resolve barriers to education, socialization and family stability.

**Homeless Youth:** Provides outreach to assist homeless youth and/or youth in shelters ages 14 – 18. Programs work to unite youth with their families and support the youth with various social and/or transitional services.

**Gang Intervention and Prevention Program:** The Gang Intervention and Prevention program is an initiative that provides case management, home visits, outreach mediation, life skills, sports and recreational activities for youth 12-18 years old.

#### **COMMUNITY SERVICE CENTERS**

**Community Service Centers:** Community Service Centers help individuals and families in need access a wide range of resources from shelter, food and clothing to domestic violence assistance, drug rehab, job training and prisoner re-entry. Clients can also get information about rental, utility and other financial

assistance programs.

**Emergency Food Boxes:** Free emergency food boxes for individuals and families are available at DFSS Community Service Centers. Food boxes serve as a one-time intervention measure and staff will work with families to help them secure daily, stable nutrition.

**Infant Formula:** Families can obtain free infant formula at Community Service Centers. The amount of formula and period of eligibility is determined on a case-by-case basis.

**Rental Assistance:** Emergency Rental Assistance offers a one-time grant up to \$900 to cover one month's rent and is available for people suffering financial hardship due to a crisis such as loss of job, home fire or illness.

**Families First:** Families First operates through The Chicago Low-Income Housing Trust Fund and provides permanent housing and support services to homeless families residing in shelters.

**Veterans Resource Office:** The City's Veterans Resource Office helps U.S. Veterans and family members access earned benefits and connect with important resources for housing, employment, education, health care, daily living and more.

## **WORKFORCE DEVELOPMENT SERVICES**

**Workforce Investment Act (WIA) Adult Program:** Individuals are served through a combination of education, skill enhancement, career exploration, labor market analysis, and occupational training to support entry or reentry into the workforce.

**Workforce Investment Act (WIA) Dislocated Worker Program:** Individuals are served through a combination of education, skill enhancement, career exploration, labor market analysis, and occupational training to support entry or reentry into the workforce.

**Workforce Centers:** The Chicago Workforce Centers offer services for job seekers 18 or older and include computerized listings of local, state, and national job openings; seminars to develop job searching and resume writing skills as well as free fax, copier, telephone and internet access.

**Workforce Sector Centers:** The two Workforce Sector Centers focus on assisting employers with their workforce development and staffing needs.

**Innovative Programs for Hard-to-Employ Adults:** Programs provide employment-related services tailored to the needs of underserved populations such as persons with criminal backgrounds, persons with disabilities, the homeless, non-custodial parents or persons with chemical dependencies.

**Customized Training and Placement Services:** Programs provide participants with comprehensive training linked to full-time employment for at least six months. The focus is on high-demand occupations in manufacturing, service industries and healthcare.

**Employment Programs for Survivors of Domestic Violence:** Programs offer pre-employment training, job placement, job retention services, concurrent with abuse counseling, and related support services for women and men who are survivors of domestic violence.

**Ex-Offender Programs:** Transitional jobs program provides job-readiness training, subsidized work experience and supportive services to ex-offenders.

**Youth Ready Chicago Summer Jobs Program:** Youth Ready Chicago Summer Jobs Program provides youth, ages 14 – 21, with summer employment.

**Workforce Investment Act (WIA) Youth In-School and Out-of-School Programs:** Provides an individualized combination of education, skill enhancement, career exploration, job-readiness skills, apprenticeships and internships, and occupational training that lead to employment or post-secondary education, for at-risk youth, 16 – 21 years of age.

### **Youth Ready Chicago Regional Youth Career Development Center (YRCCDC)**

The six centers, one in each of the six Chicago Public School regions, offer year-round youth workforce development services focused on career awareness, exploration, preparation and job placement to Chicago youth ages 14-21.

## EMERGENCY SERVICES

**Emergency Response:** DFSS Emergency Response Teams are on duty 24 hours a day, 7 days a week to assist with non-life-threatening situations. Teams respond to calls placed to 3-1-1 to assist residents in emergency situations that do not pose an immediate life threat.

**Well-Being Checks:** Trained outreach workers make home visits to check on someone when there is reason for concern and a family member or friend is not able to get to them.

**Warming/Cooling Centers:** DFSS coordinates the operation of Warming and Cooling Centers during periods of extreme weather. The City's main Warming/Cooling Centers are located with DFSS' six Community Service Centers..

**Street Outreach:** Teams conduct year-round outreach to homeless people in various areas of the city. Over time, through repeated dialog, outreach workers can gain the trust of their street clients and are able to guide them into programs.

## HOMELESS SERVICES

**Shelter Requests:** DFSS workers conduct an initial assessment and find appropriate, temporary shelter for the individual or family. DFSS follows up with the client to get them into permanent supportive housing as quickly as possible.

**Homeless Prevention Call Center (HPCC):** Any Chicago resident threatened with homelessness due to a recent crisis can call 311 City Services anytime to get connected to the HPCC. Individuals are then referred to agencies that make funding disbursements for rent, mortgage, utility payments or first month's rent and security deposit.

**Homeless Services Mobile Clinics:** The City's two mobile clinics make a full range of medical and social services readily accessible to homeless people located outside or at shelters.

**Interim Housing:** Individuals and families who find themselves homeless are placed in Interim Housing for a period up to four months. They work closely with a case manager who helps them connect with services they need to gain stability, locate permanent

housing and ensure they have the means to retain that housing.

**Temporary Shelter:** DFSS tracks approximately 100 temporary shelter programs in Chicago that serve homeless men, women and families. In total, these facilities provide more than 5,000 beds on any given night.

**Shelter Plus Care:** Shelter Plus Care is a federally funded program that provides housing and supportive services for homeless people who have serious disabilities.

## DOMESTIC VIOLENCE SERVICES

**Domestic Violence Help Line:** DFSS houses and oversees the operation of the Domestic Violence Help Line. The Help Line is a 24-hour, toll-free, multilingual, confidential number that functions as a clearinghouse for domestic violence services and information.

**Domestic Violence Programs:** Together with a network of community based providers, DFSS offers victims of domestic violence and their families the support and services they need to regain safe, stable lives. Domestic violence counselors are on site at five DFSS Community Service Centers.

## SENIOR SERVICES-AREA AGENCY ON AGING

**Information, Advocacy and Assessment (I&A):** I&A is the gateway to all of the services and programs offered through Senior Services. Information, Advocacy and Assessment is available by phone, by email at [www.cityofchicago.org/fss](http://www.cityofchicago.org/fss) or in person at City Hall, or our Regional Senior Centers.

**Regional Centers and Satellite Centers:** Nineteen Senior Centers are located throughout the city and offer a variety of social, educational and recreational activities for seniors and their informal caregivers.

**Golden Diners Program:** Hot, nutritious lunches in a communal setting are provided at nearly 70 community locations each weekday throughout Chicago, including all senior regional and satellite centers. Seniors can also participate in a variety of activities, from health education and exercise classes to field trips.

**Care Coordination:** Through a referral from I&A, trained certified care coordinators provide a comprehensive needs and eligibility assessment and create appropriate individualized plans of care utilizing a variety of in-home services, allowing seniors to live as independently as possible in their homes and communities.

**Adult Day Services:** This program provides seniors with cognitive and/or physical limitations an opportunity for socialization in a supervised group setting.

**Home Delivered Meals (Meals on Wheels):** Microwave-ready frozen or hot meals delivered to home-bound seniors who are unable to prepare meals for themselves and have no other means of acquiring nutritious meals.

**In-Home Services:** Homecare Aides prepare meals, assist with personal care and perform routine housekeeping tasks.

**Nursing Home Pre-Screening:** Care Coordinators assess, either in the home or in a hospital, the appropriateness of long-term care placement for seniors considering this option.

**Benefits Check-Up:** Using an on-line benefits calculation tool, trained staff screen seniors for hundreds of federal, state and local benefits programs. Staff then works with seniors in applying for identified benefits.

**Senior Health Insurance Program (SHIP):** Volunteer counselors offer free insurance education and information at all senior centers about Medicare, Medicaid and other health insurance issues.

**Caregiver Support Program:** Informal/familial caregivers are provided a variety of assistance and supports to aid them in caring for their older loved ones.

**Grandparents Raising Grandchildren:** For seniors who have primary caregiving responsibility of a child(ren), from birth to age 18, counseling and support groups are available. Emergency financial assistance can be accessed and legal help with custody and guardianship, access to public benefits and health insurance, and instances of child abuse,

neglect or family violence is also available.

**Respite Care:** Allows family caregivers caring for a senior, time for themselves by providing professional trained staff to care for a frail senior, who has a familial caregiver, on a temporary basis.

**Foster Grandparent Program:** Opportunity for seniors to make a difference in a child's life. This program also gives the senior volunteer, free annual physicals and the ability to supplement their monthly income.

**Senior Companion Program:** Opportunity for seniors to make a difference in the lives of lonely, frail and homebound seniors by reading, engaging in conversation, preparing light meals and more.

**ADA Paratransit/Taxi Access Program:** Seniors with disabilities are assisted with applications for the CTA's personalized, door-to-door transportation service. Eligible seniors receive access to the CTA's ADA Paratransit at reduced rates through a cooperative effort with the RTA's ADA Paratransit and Taxi Access Program.

**Emergency Medical Transportation Service:** Temporary transportation for seniors to extreme medical treatments such as dialysis, chemotherapy and radiation, until RTA paratransit service is arranged and approved.

**Senior Shuttle Services:** Transportation from pre-designated stops such as senior housing complexes or local churches to nearby grocery stores.

**Crisis Team:** Teams of professionals respond to referrals for well-being checks of at-risk and isolated elderly. A comprehensive assessment is performed and when necessary the senior is removed from the immediate danger. Seniors are then referred to appropriate agencies, programs or service for follow-up and continued assistance.

**Elder Abuse and Neglect Investigation**  
Trained and certified elder abuse investigators respond to reports of alleged physical, emotional and sexual abuse, neglect, confinement or financial exploitation of persons 60 years of age and older. Investigators work with the senior to develop a plan to stabilize the abusive situation and reduce the risk of further harm to the older person.

**Senior Advocacy Center in the Cook County Domestic Violence Court:** Senior Service staff provide emotional support, education, information and advocacy to seniors involved in orders of protection and other domestic violence judicial issues.

**Employees**

Full Time Positions	Amount
	896

**2011 Budget**

Fund	Amount
Corporate Fund	\$17,378,757
Community Development Block Grant	\$30,631,029
Other Grant Fund	\$387,363,000
<b>TOTAL</b>	<b>\$435,372,786</b>

**Significant Dates**

Event	Date
Head Start Triennial Review	Late April- Early May 2011
Homeless Point In Time Count results released	Summer 2011

## Grants

<b>FEDERAL</b>	
<b>Grant or Program</b>	<b>Term</b>
ARRA Chronic Disease Nutrition (Go Slow Whoa)	2/4/10-2/3/12
ARRA Chronic Disease Self management	4/1/10-3/30/12
ARRA Community Development Block Grant	7/22/09-9/30/12
ARRA Early Learning Mentor Coaches	9/29/10-2/28/12
ARRA Head Start/Early Head Start Expansion	9/30/10-9/29/11
ARRA Head Start/ Early Head Start COLA & Quality Improvement	8/1/09-3/31/11
ARRA Homeless Prevention and Rapid Re-Housing	9/1/09-9/30/12
ATTA WIA Youth (Funding fully exhausted)	2/17/09-6/30/11
ARRA Community Development Block Grant (pending review)	Concluded 9/30/10
<b>STATE</b>	
<b>Grant</b>	<b>Term</b>
Area Plan on Aging - Older Americans Act- State	10/1/2009 - 9/30/2010
Elderly Abuse and Neglect Pass Thru Grant -	7/1/2010 - 6/30/2011
Emergency Food & Shelter- IDHS	7/1/2010 - 6/30/2011
Flexible Senior Services and Assistive Technology Program	7/1/2010 - 6/30/2011
Juvenile Intervention Support Center	TBD
Long-term Care System Development Meals	7/1/2010 - 6/30/2011
Resident Services Coordination/Case Mgmt.	TBD
Senior Health Assistance Program (Circuit Breaker)	7/1/2010 - 6/30/2011
Special Projects-Generic-Prevention Domestic Violence	TBD
State Foster Grandparents	7/1/2010 - 6/30/2011
State Senior Community Service Employment	7/1/2010 - 6/30/2011
Money Follows the Person LTC Ombudsman	3/1/2010 - 6/30/2011
Veterans Directed Home & Community-Based Services	7/1/2010 - 6/30/2011
Senior Health Insurance Program	10/1/2010 - 1/31/2011
Relatives Raising Children	7/1/2010 - 6/30/2011

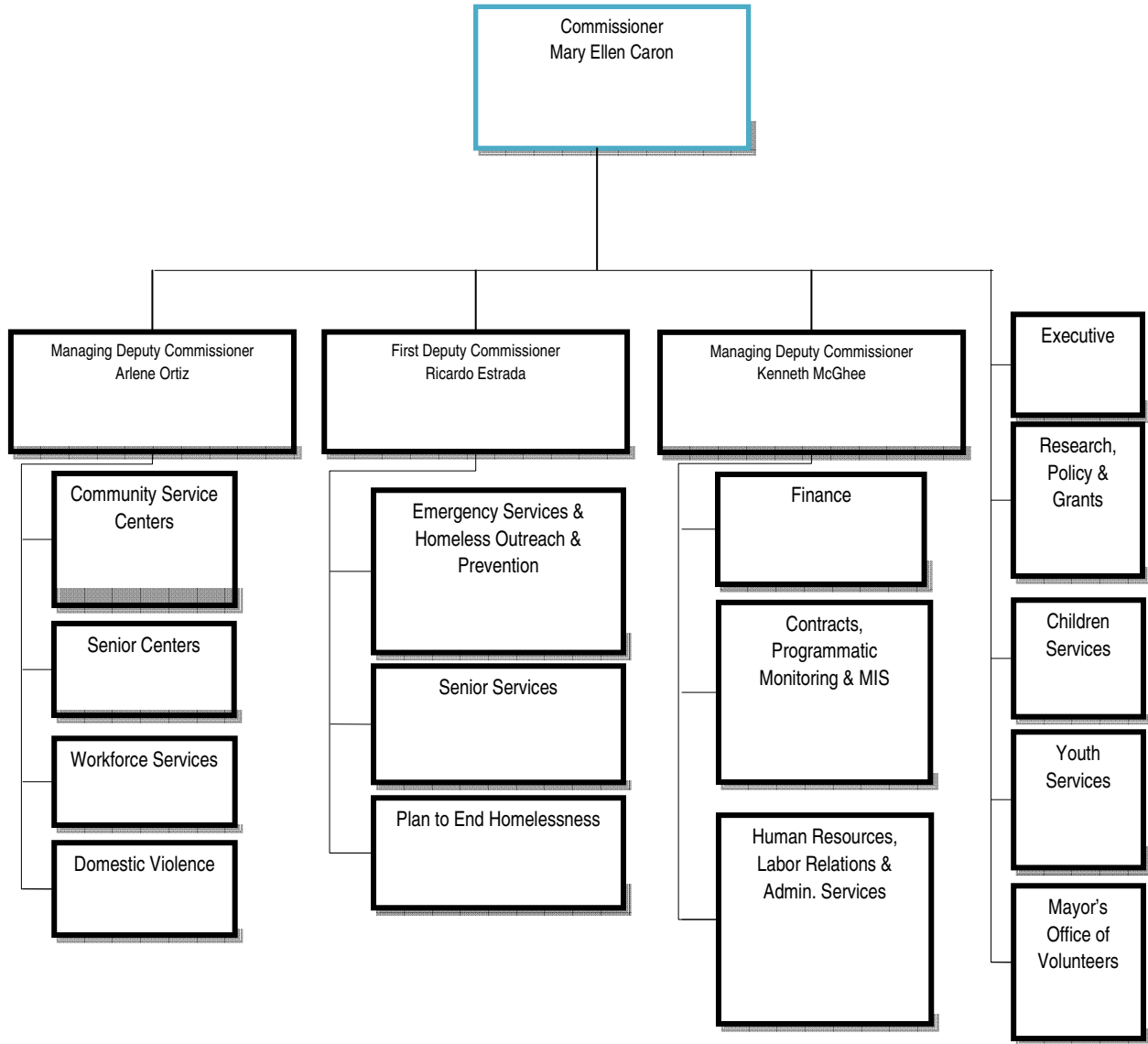
## Key Agreements

<b>Project</b>	<b>Term</b>
PACE Transit Agreement	annual

## Major Contracts

<b>Project</b>	<b>Term</b>
C'est Si Bon, Ltd	8/31/07 – 7/11/11
Direct Fitness Solutions, LLC	3/1/09 – 2/29/12
Educational & Demographics	9/18/08 – DUR
Fanfares	8/1/207 – 7/31/11
Bowman Systems LLC	8/1/08 – 7/31/11
Edlink LLC	2/8/10 – 6/30/11
Teaching Strategies	8/1/09 – 11/30/11

# Organizational Chart





## Grants

<b>Department of Family &amp; Support Services Federal Grants</b>			
<b>Grant Name</b>	<b>Term</b>	<b>Originating Source</b>	<b>Award Amount</b>
ARRA Community Development Block Grant	07/22/09 - 09/30/12	Federal	\$ 3,375,000
ARRA Early Learning Mentor Coaches	09/29/10 - 02/28/12	Federal	\$ 225,000
ARRA Head Start Expansion	09/30/10 - 09/29/11	Federal	\$ 5,176,877
ARRA Head Start/Early Head Start COLA & Quality Improvement	08/01/09 - 03/31/11	Federal	\$ 8,554,350
ARRA Homeless Prevention and Rapid Re-Housing	09/01/09 - 09/30/12	Federal	\$ 34,356,259
Community Development Block Grant	01/01/11 - 12/31/11	Federal	Not Yet Awarded
Early Head Start Program Initiative	12/01/10 - 11/30/11	Federal	\$ 3,478,276
Emergency Shelter Grant-HUD (Mck Act) (part of CDBG application)	01/01/11 - 12/31/11	Federal	Not Yet Awarded
Foster Grandparents Program	07/01/10 - 06/30/11	Federal	\$ 563,529
Head Start	12/01/10 - 11/30/11	Federal	\$ 116,835,956
NCOA Benefits Enrollment Center	Award Pending	Federal	Not Yet Awarded
Safe Havens - Supervised Visitation	10/01/09 - 09/30/12	Federal	\$ 250,000
Senior Companion Program	07/01/10 - 06/30/11	Federal	\$ 296,930
Shelter Plus Care (Multiple Agreements)	Various Term Dates	Federal	\$ 12,193,644
Supportive Housing	4/1/11 - 3/31/12	Federal	\$ 318,498
Veterans Directed Home and Community Based Services Program	07/01/10 - 09/30/11	Federal	\$ 3,554,925

## Grants

Department of Family & Support Services State Grants			
Grant Name	Term	Originating Source	Award Amount
Area Plan on Aging - Older Americans Act- Federal	10/01/10 - 09/30/11	Federal	\$ 15,475,778
Area Plan on Aging - Older Americans Act- State	10/01/10 - 09/30/11	State	\$ 4,126,969
ARRA Chronic Disease Nutrition (Go Slow Whoa)	02/04/10 - 02/03/12	Federal	\$ 250,000
ARRA Chronic Disease Self Management	04/01/10 - 03/30/12	Federal	\$ 110,000
ARRA Justice Assistance Grant	05/01/10-12/31/11	Federal	\$436,852
ARRA WIA Youth Formula	2/17/09 - 6/30/11	Federal	\$ 17,390,077
Chicago Domestic Violence Help Line-ICJIA	09/01/10 - 08/31/11	Federal	\$ 364,000
Community Services Block Grant	01/01/10 - 06/3/11	Federal	\$ 14,631,792
Elder Abuse and Neglect Pass Thru Grant	07/01/10 - 06/30/11	Federal	\$ 1,999,820
Emergency Food & Shelter- IDHS	07/01/10 - 06/30/11	State	\$ 4,723,622
Employment Related Child Care - IDHS	07/01/10 - 06/30/11	Federal & State	\$ 37,547,849
Flexible Senior Services	07/01/10 - 06/30/11	State	\$ 34,000
Foster Grandparents Program (State)	07/01/10 - 06/30/11	State	\$ 32,733
High Speed Internet Access	07/01/10 - 06/30/11	Federal	Not Yet Awarded
IDHS Special Project - Domestic Violence Help Line	07/01/10 - 06/30/11	State	\$ 180,365
Long Term Care Ombudsman Program - Civil Monetary Penalties	11/01/10 - 09/30/11	State	\$ 26,277
Longterm Care System Development	07/01/10 - 06/30/11	State	\$ 56,114
Medicare Improvements for Patients & Providers Act (MIPPA2)	10/01/10 - 09/30/11	Federal	Not Yet Awarded
Senior Community Service Employment (Title V)	07/01/10 - 06/30/11	Federal	\$ 1,359,893
Senior Employment Specialist Program	07/01/10 - 06/30/11	State	\$ 20,919
Senior Health Assistance Program (SHAP & MIPPA)	07/01/10 - 06/30/11	Federal	\$ 456,500
Senior Health Insurance Program	10/14/10 - 01/31/11	State	\$ 10,200
Services to Victims of Domestic Violence	08/1/10 - 07/31/11	Federal	\$ 237,186
Summer Food Service	06/01/11 - 09/03/11	Federal	\$ 3,279,512
Title XX Donated Fund Initiative	07/01/10 - 06/30/11	Federal	\$ 1,100,660
Workforce Investment Act (WIA) - Formula Adult	07/01/10 - 06/30/12	Federal	\$ 10,257,540
Workforce Investment Act (WIA) - Formula Dislocated	07/01/10 - 06/30/12	Federal	\$ 9,384,498
Workforce Investment Act (WIA) - Formula Youth	07/01/10 - 06/30/12	Federal	\$ 10,338,440
Workforce Investment Act (WIA) - Supplemental Incentive Funds	05/01/09 - 06/30/11	Federal	\$ 409,020
Workforce Investment Act (WIA) -National Emergency Grant: On-the-Job Training	10/01/10 - 03/30/12	Federal	\$ 724,965

## Grants

Department of Family & Support Services Private/Other Grants			
Grant Name	Term	Originating Source	Award Amount
CHA Family Support Services (Learn & Earn, OST, Golden Diner, Homeless Prevention, Early Childhood/Family Initiative, Operation Warm)	01/01/11 - 12/31/11	CHA	\$ 3,012,660
Senior Medicare Patrol - Cooperative Agreement - Suburban Area Agency on Aging	06/01/10 - 05/31/11	Age Options	\$ 21,492
ARRA Justice Assistance Grant Cook County Pass through FY2010 (via IGA between County and DFSS)	05/01/10 - 04/30/11	Federal	\$ 497,028
Offender Reentry Demonstration Program Cook County Pass through FY 2011 (via IGA between County and DFSS)	10/01/10 - 09/30/11	Federal	\$ 747,006

## Facility Locations

City of Chicago	
Chicago Department of Family & Support Services	
Central Office – 8:30 am to 5:30 pm	Senior Centers - Regional & Satellite
Community Services Centers Hours of Operation 9 am to 5pm (M, T, Th, Fri) and Wednesday, 11:00 am to 7:00 pm	<u>Northwest Senior Center</u> 3160 North Milwaukee (60618)
<u>Garfield Center / Emergency Services</u> 10 South Kedzie (60612)	<u>Central West Senior Center</u> 2102 West Ogden (60612)
<u>King Center</u> 4314 South Cottage Grove (60653)	<u>Renaissance Court</u> 78 East Washington (60602)
<u>North Area</u> 4740 North Sheridan Road (60640)	<u>Abbott Park (Roseland) Satellite Senior Center</u> 49 East 95th Street (60619)
<u>South Chicago</u> 8759 South Commercial (60617)	<u>Auburn Gresham Satellite Senior Center</u> 1040 West 79th Street (60620)
<u>Trina Davila</u> 4357 West Armitage (60647)	<u>Austin Satellite Senior Center</u> 5071 West Congress Parkway (60644)
<u>Englewood</u> 845 West 69 <sup>th</sup> Street (60621)	<u>Chatham Satellite Senior Center</u> 8300 South Cottage Grove (60619)

<u>Englewood Satellite Senior Center</u> 653 - 657 West 63rd Street (60621)	<u>Kelvyn Park</u> 2715 N. Cicero (60639)
<u>Edgewater Satellite Senior Center</u> 5917 North Broadway (60660)	<u>Pilsen (Opening Soon)</u> 2021 S. Morgan (60608)
<u>Garfield Ridge Satellite Senior Center</u> 5674-B South Archer (60638)	<u>Norwood Park</u> 5801 N. Natoma Ave (60631)
<u>North Center Satellite Senior Center</u> 4040 North Oakley (60618)	
<u>Portage Park Satellite Senior Center</u> 4100 North Long (60641)	
<u>West Town Satellite Senior Center</u> 1613 West Chicago Avenue (60622)	

**Unions Representing Department Employees**

<b>Unions</b>
AFSCME
Teamsters Local 700
Teamsters Local 743